

ACRONYMS:

CRAFT Capacity for Research and Fair Taxation
CISLAC Civil Society Legislative Advocacy center

CSOs Civil Society Organisations

OXFAM

GDP Gross Domestic Product

NTP National Tax Policy

FIRS Federal Inland Revenue Service F4D Financing For Development

JTB Joint Tax Board

BACKGROUND OF THE STUDY

The research revealed the existence of a huge tax gap and low citizens' perception of the efficiency of the tax system in Nigeria.

In the year 2012, under the Capacity for Research and Fair Taxation, CRAFT project, CISLAC with support from OXFAM, conducted a baseline study of Taxation in Nigeria, including Citizens' Perception and Tax Gap Analysis.

The research revealed the existence of a huge tax gap and low citizens' perception of the efficiency of the tax system in Nigeria. It also revealed that a major contributory factor to the low Tax to GDP ratio was the large informal sector which is not effectively captured in the tax net.

These findings informed several of the interventions by CISLAC with support from OXFAM under the CRAFT project from 2013-2015. This comprised largely of capacity building for citizen groups, awareness creation, alliance building and advocacy to relevant government agencies at various levels. It also informed the emphasis on Informal Sector Taxation, especially in 16 states of Southern Nigeria which has the highest levels of informal activities in Nigeria.

The informal sector is so complex that it has presented challenges of revenue mobilization for tax authorities with some sections successfully evading or avoiding taxes while there is a heavy burden of payments by some other sections of the same sector.

The challenges of the sector is also acknowledged in the National Tax Policy, NTP, which stated that compliance has

been a great problem in the Nigerian tax system as a result of the large scale informal sector. It further indicated that the administrative burden of applying of tax laws to the sector may be cumbersome for some of these entities and therefore efforts should be made to deal effectively and efficiently with them to increase both compliance and revenue whilst keeping the cost of administration low as possible.

The sector, also referred to as a 'hard to tax' sector, therefore lacks a clear policy for its taxation and several levels of governments, especially at sub-national and local government levels, introduced multiples strategies of generating taxes from the sector. These contributed to the exacerbation of poverty and widening of inequality as informal sector players-artisans, subsistence workers and market women bear heavy burdens of arbitrarily imposed multiple levies, rates and charges, sometimes collected using methods that are dehumanizing and causing bodily harm and in some cases death to tax payers.

Some of the outcomes of the advocacy arising from the CRAFT research in 2012 included the introduction of the Presumptive Tax Regime by the Federal Inland Revenue Service, FIRS, and the Joint Tax Board, in April 2013 to help improve access of the tax system to tax payers in the informal sector. This was meant to be a consultative process but it is unclear whether it has become operational in 2015 or not. Other Outcomes include the establishment of

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State Tax Justice and Governance Platforms made up Informal Sector, Artisans, Market Women, Labour Unions and Professional Bodies in 16 States in Western Nigeria.

The sector is reported to constitute about 58% of the GDP in Nigeria after the rebasing in 2014. This is up from 35% as at 2012 and it is also reported to employ over 80% of the workforce in the country. In the bid to increase revenue, several initiatives aimed at bringing informal sector into the tax net, are being introduced.

While governments at sub-national and local government are introducing new and multiple levies and establishing task forces and special groups to collect them, institutions like the FIRS at the Federal level seem to be pursuing the registration of unregistered entities which could drive towards efforts to formalizing the informal sector. The report of successful registration of 362,000 new taxpayers across the country within the last few months and the aim of ensuring up to 90% compliance in tax payments and remittances are indicative of these.

A recent study on the sector highlighted that lack of access to credit; poor technical know-how, inadequate training opportunities, infrastructure deficit and an incoherence of the formal and informal sectors amongst many others, inhibiting the growth of the informal sector in the country but did not establish the role of the tax practices

and policies in their development and sustenance. This is usually a strategy employed to encourage informal sector players to become formal and come into the tax net. It however ignores the social, cultural and historical attachments that have made some activities operate perpetually at the informal level and consequently a permanent feature of the economy of modern societies. Some literature also reveals that effective stratification is a challenge as small and medium enterprises are also classified as informal sector while there are several professionals operating high worth but unregistered businesses.

With the need to increase government revenues at all levels of government increases the pressure to maximize taxes from the informal sector. Studies show that unless this is done with caution, it could be counterproductive as it could stifle businesses, create unemployment, result in poverty and generate inequality.

This will further erode the tax base and discourage voluntary tax compliance and culminate in reduced revenues and create citizens' discontent with attendant effect on social services and development. This is also contradictory to the proposed plan to diversify the sources of government revenue in the light of the dwindling revenues from the extractive sector.

The Taxes and Levies (Approved List of Collection) Act 1998 indicates that most of the taxes and levies paid by informal

sector and subsistence business people are collected at the state and Local Government levels. This is in addition to those imposed by them by the powers conferred on them by the Constitution of the Federal Republic of Nigeria recognizing the Federal structure.

With claims and denials about the existence of multiple taxations between the different tiers of government and the application of unethical tax collection methods sometimes involving violence and extortion and collection of illegal monies from persons in his sector by unauthorized persons thereby creating a harsh environment for small scale business owners with potentials for negatively affecting livelihoods and household income thereby contributing to poverty and inequality.

There is the need for advocacy to promote fair tax policies and practices as it relates to this section of the population as a way to addressing unfair tax practices and protecting their rights within the tax system by ensuring that they pay only legally approved only rates of taxes and levies to the approved collecting authority.

INTRODUCTION

The F4D project provides an opportunity for non-state actors and civil society to ensure robust engagements that can ensure that the drive to increase tax revenues from the informal sector does not exacerbate poverty and increase inequality. The work done so far by the Tax Justice and governance Platforms established in the states show a dearth of much needed data, information and evidence with which to effectively engage governments at states and local levels. This informs the need to undertake the proposed research.

Taxation of the informal sector is assuming centre stage in the drive for revenue by governments at all levels. The informal sector will remain a major feature of economic activity in Nigeria. In between the FIRS, Joint Tax Board, JTB, the states and local governments, there is still lacking a clear, coherence and systematic policy on how to effectively tax the sector in a manner that is sustainable, engender the protection of rights of the tax payers, promote voluntary compliance, ensure fairness and justice for tax payers, including women, stimulate wealth creation, job creation and effective service delivery.

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Study Goal and Objectives

The overall research goal is to provide with a well-researched report on the status tax; Policies and practices in the informal sector in Anambra state clearly addressing impacts on subsistence businesses and small players in the

informal sector.

The specific objectives of the study include:

- To understand the administration of taxation of the informal sector in Anambra State as it affect all players in the sector, especially small scale artisans, traders, including women and subsistence businesses.
- To provide CSOs and Government with evidence of the effect of taxation on the informal sector in Anambra state to inform advocacy and policy review.
- To empower workers in the informal sector of their tax liabilities and mobilize active citizenship for right b a s e d a p p r o a c h t o t a x administration.
- To increase awareness about tax issues in the informal sector in Anambra state to encourage voluntary tax compliance and demand for accountability in revenue management.

SCOPE AND METHODOLOGY OF THE STUDY

SCOPE OF THE STUDY

The study was conducted in Anambra state, and covered the three senatorial zones in Anambra state. Using a purposive sampling technique, two Local Government were selected in each of the three senatorial zones with one community/cities representing the senatorial zone and the LGA respectively. Research questioner was

designed to guild the study. The rural communities and cities were identified using the major development of the state either in terms of policy and regulatory reforms, citizen's perception about taxation. Table 1 below presents these communities with brief justification for their selection.

S/N	Senatorial zone	LGA	Communities/cities	Justification
1	Anambra North	Anaocha	Neni	Lack of information on how taxes should be paid
2	Anambra North	Idemili North	Nkpor	Lack of government presence in the area, most development in the area were brought in the private individuals
3	Anambra South	Nnewi North	Nnewi Town	There is poor understanding about taxes among the citizens in the area
4		Aguata	Ekwulobia	Tax collection is not officially known by the people
5	Anambra Central	Onitsha south	Fegge	Tax compliance are usually few and Taxes are not collected according to the people's income or accordingly to the size and nature of their business
6		Onitsha North	Main market	There is poor understanding about taxes among the citizens in the area

BRIEF PROFILE OF THE FOCAL STATE

GEOGRAPHY

Faced with decades of neglect and bad governance, the shift in human migration has posed problems to available infrastructural provision, environmental sanitation, erosion control and other social services.

Anambra is the eighth most populated state in the Federal Republic of Nigeria and the second most densely populated state in Nigeria after Lagos State. The stretch of more than 45km between Oba and Amorka contains a cluster of numerous thickly populated villages and small towns giving the area an estimated average density of 1,500-2,000 persons per square kilometre. Boundaries are formed by Delta State to the west, Imo State and Rivers State to the south, Enugu State to the east and Kogi State to the north. The origin of the name is derived from the Anambra River (Omambala) which is a tributary of the River Niger.

Over the last two decades the rural/urban exodus has caused a shift, making Anambra a highly urbanized state with 62% of its population living in urban areas. In October 2015, the APGAled state government of Willie Obiano signed memorandum of understanding with Galway modular housing company, Affordable Building Concepts International for 10,000 housing units in the State.

Faced with decades of neglect and bad governance, the shift in human migration has posed problems to available infrastructural provision, environmental sanitation, erosion control and other social services. As a result, major cities have become characterized by inadequate and deteriorated road networks, walkways, unregulated building patterns, sanitation, uncontrolled street trading, mountains of garbage, and chaotic transport systems, creating congestion, noise pollution and overcrowding.

To address this situation, the government of Peter Obi with the assistance of the UN-HABITAT produced 20-year structural plans (2009–2028) for three major cities in the State, Onitsha, Nnewi and Awka Capital Territory to restore urban planning and guide their growth into the future.

The plans contain policies and proposals for land use, city beautification, road infrastructure, industrial development, housing, waste disposal, water supply and health and educational facilities to turn the cities into Anambra into successful urban areas to generate employment, wealth and provide high living standards for its residents.[8]

Anambra became the first state in Nigeria to adopt Structural Plans for its cities and with effective implementation should systematically grow as a major economic center in Nigeria and West Africa.

The process of urbanization is fairly contributed by population growth, immigration, migration, and infrastructure initiatives like good road, water, power, and gardens, resulting in the growth of villages into towns, town into cities and cities into metros. However, in such a phenomenon for ecological feasible development, planning requires an understanding of

Anambra became the first state in Nigeria to adopt Structural Plans for its cities and with effective implementation should systematically grow as a major economic center in Nigeria and West Africa.

These agricultural activities have in recent time suffered a setback due to massive outmigration of their youths to the urban centres, thereby resulting in food scarcity and over population in urban environment.

Nnewi (the Taiwan of Nigeria) is a rapidly developing industrial and commercial centre; and Awka, by becoming the state capital is, as it were, regaining its precolonial administrative eminence.

the growth dynamics, if not people will continue moving from our villages in search of greener pasture living only the aged men and women to farm, this is noticeable in Amesi, Akpo, and Achina towns in Aguata local government area. They major in the production of yam, Cocoyam and cassava through consistent agriculture. These agricultural activities have in recent time suffered a setback due to massive out-migration of their youths to the urban centres, thereby resulting in food scarcity and over population in urban environment.

In furtherance of efforts to upgrade the State capital, Awka, Governor Willie Obiano flagged off the construction of three fly-overs between the Amawbia and Arroma end of the Enugu-Onitsha Expressway, a distance of about three kilometres within Awka city

CITIES AND ADMINISTRATIVE DIVISIONS

With an annual population growth rate of 2.21 percent per annum, Anambra State has over 60% of its people living in urban areas making it one of the most urbanized places in Nigeria.

The major urban centres of Anambra state are Onitsha including Okpoko, Nnewi, and Awka. Awka and Onitsha developed as pre-colonial urban centres with Awka as the craft industrial centre of the Nri hegemony; and Onitsha the city state on the Niger and a river port and commercial centre.

Onitsha is a fast-growing commercial city, and has developed to become a huge conurbation extending to Idemili, Oyi and Anambra East LGAs with one of the largest markets in West Africa. Nnewi (the Taiwan of Nigeria) is a rapidly developing industrial and commercial centre; and Awka, by becoming the state capital is, as it were, regaining its precolonial administrative eminence.

Other main towns of Anambra state are:: Abagana, Abba, Abacha, Abatete, Achalla, Achina, Adazi Ani, Adazi-Enu, Adazi-Nnukwu, Agukwu, Aguleri, Agulu, Aguluezechukwu, Aguluzigbo, Ajalli, Akpo, Akpu, Akwaeze, Akwaukwu, Alor, Amaetiti, Amansea, Amanuke, Amaokpala, Amawbia, Amesi, Amichi, Amorka, Anaku, Anaku, Atani, Awa, Awba-Ofemili, Awgbu, Awka-Etiti, Awkuzu, Azia, Azigbo, Ebenator, Ebenebe, Ekwulobia, Ekwulumili, Enugwu-Agidi, Enugwu Aguleri, Enugwu Ukwu, Ezinifite, Ezinihite, Eziowelle, Ezira, Ichi, Ichida, Ideani, Ifitedunu, Ifite-Ogwari, Igbakwu, Igbariam, Igbo-Ukwu, Ihembosi, Ihiala, Ikenga, Iseke, Isuaniocha, Isulo, Isuofia, Lilu, Mbosi, Mgbakwu, Mmiata Anam, Nando, Nanka, Nawfia, Nawfija, Nawgu, Ndikelionwu, Ndi-okpaleke, Ndiukwuenu, Nibo, Nimo, Nise, Nkpologwu, Nkpor, Nkwelle-Ezunaka, Nneni, Nnobi, Nnokwa, Nnokwa, Nsugbe, Nteje, Oba, Obeledu, Obosi, Ogbunike, Ogbunka, Ogidi, Ojoto, Okija, Oko, Okpeze, Omasi, Omogho, Omor, Ora-Eri, Oraifite, Oraukwu, Orsumoghu, Osumenyi, Owellezukala, Ozubulu, Ubuluisiuzor, Ufuma, Uga,

Ugbenne, Ugbenu, Uke, Ukpo, Ukpor, Ukwulu, Uli, Umuanaga, Umuawulu, Umuchu, Umudioka, Umueje, Umuerum, Umueze Anam, Umuleri, Umumbo, Umunachi, Umunya, Umunze, Umuoji, Umuomaku, Umuona Unubi, Utuh etc.

METHODOLOGY

...by shape and content, this study involved some level of desk review of different documents and reports with direct link to the focal state; the main development plan of the states where available with operational documents of taxation funded by Civil Society Advocacy Center (CISLAC).

Key informant interviews are qualitative in-depth interviews with people who know what is going on in the community, Local Government or at the state level.

Data for this study were collected from both primary and secondary sources. The primary data were obtained through key informant interviews, focus group discussions (FGDs) and use of questionnaires. Therefore, by shape and content, this study involved some level of desk review of different documents and reports with direct link to the focal state; the main development plan of the states where available with operational documents of taxation funded by Civil Society Advocacy Center (CISLAC).

JUSTIFICATION FOR KEY INFORMANT INTERVIEWS (KIIS), FOCUS GROUP DISCUSSION (FGDS) AND QUESTIONNAIRE

Experiences from past studies have shown that the public especially in the Nigeria context do not always respond well to questionnaires when interviewed privately. Often, questionnaires for this kind of assignment are not completed, when completed not all questions may be responded to, and sometimes, required documents are not provided.

Different reports presented for validation have met different criticisms because stakeholders believe that individual responses are always bias. This is either because those position and knowledgeable to respond are too busy, or sometimes are reluctant to disclose information they consider rightly or wrong or to be confidential. Thus this

study depended more on review of documents, Key Informant Interview/Face to Face interviews (KIIs), Focused Group Discussion (FGDs), and Questionnaire to help triangulation of opinion and responses.

Key informant interviews are qualitative in-depth interviews with people who know what is going on in the community, Local Government or at the state level. The purpose of key informant interviews for this study was to collect information from a wide range of people-including community leaders, professionals, or residents-who have first-hand knowledge about the community, the Local Government (LG) or the State.

This required that assigned research assistant and supervisor helped to secure appointments and ensured that they followed up to collect necessary information. This is necessary to support timely completion of the assignment and avoid unnecessary travels from location just to collect single information that can be collected by research assistants and sent to the consultant after thorough review by the supervisors. Table 2 below presents the number of Research Assistant and supervisors used in the Seven focal Local Governments in Anambra State

Table 2: Research assistant and supervisors used in the 3 senatorial zones

S/N	Items	Anambra North	Anambra South	Anambra Central
1	Research Assistants	4	4	4
2	Items	1	1	4

Source: Situation Analysis on Taxation for CISLAC project, 2016

ANALYSIS OF RESULTS AND FINDINGS

The data collection activities were carried out in a natural setting for a long period of time. One major feature of well collected qualitative data is the focus on naturally occurring, ordinary events.

This section presents the analysis done with data generated from the survey in line with the instruments of this study. Recall that the overall goal of the project is to address the issues around taxation Anambra State such as multiple taxation, tax evasion, and avoidance which will in turn thrive efficient and effective accountability for the use of resources by Government. The specific objectives of the study include:

To understand the administration of taxation of the informal sector in Anambra State as it affect all players in the sector, especially small scale artisans, traders, including women and subsistence businesses.

To provide CSOs and Government with evidence of the effect of taxation on the informal sector in Anambra state to informadvocacy and policy review.

To empower workers in the informal sector of their tax liabilities and mobilize active citizenship for right based approach to tax administration.

To increase awareness about tax issues in the informal sector in Anambra state to encourage voluntary tax compliance and demand for accountability in revenue management.

Based on the above objectives, three different instruments were developed and utilized for the Focused Group Discussions (FDGs), Key Informant Interviews (KIIs), as well as the Questionnaire. The responses of the various areas were analysed as

qualitative data. Qualitative data are words based on findings, observations, interviews, (or documents or observing, asking, or examining). The data collection activities were carried out in a natural setting for a long period of time. One major feature of well collected qualitative data is the focus on naturally occurring, ordinary events.

OVERALL ASSESSMENT OF KNOWLEDGE AND THE QUALITY OF TAXATION IN COMMUNITIES

Taxation has emerged as one of the main themes of international development. Because taxation is important, there is the need to assess its aspects in a systematic way. Taxation consists of range of different dimensions and so, in this assessment, the study operationalized and clustered taxation into 2 principles, 4 criteria and 11 indicators as follows:

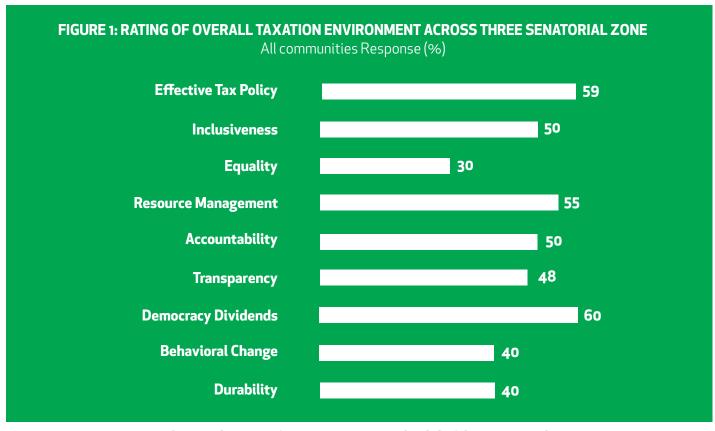
Taxation has emerged as one of the main themes of international development

TABLE 3: PRINCIPLES, CRITERIA AND INDICATORS USED IN THE STUDY

Principle 1	ADMINISTRATIVE EFFICIENCY
Criterion 1	Legalization
Indicator 1	Inclusiveness: Perception about the degree to which citizens see taxation, especially inclusive taxation among citizens
Indicator 2	Equality: Perception about the degree to which citizens believes rules are applied equally as possible on all classes regarding taxation
Indicator 3	Resources management/Revenue generated: Perception about the economic, technical and institutional capacity of communities to represent their interests in taxation
Criterion 2	Stability or Predictability
Indicator 4	Accountability: Perception about the extent to which government are considered as responsible to the public with the revenue generated from taxation
Indicator 5	Transparency: Perception about the degree to which citizens perceives the rules about openness and clarity are upheld in the public real
Principle 2	MEANINGFUL COMPLIANCE/COOPERATION
Criterion 3	Government Responsibility
Indicator 6 Indicator 7	Democracy dividends: Perception about the extent to which the most popular wish or opinion of the people are upheld, ie the extent to which the existing system can be deemed to be functioning democratically Agreement with communities: Perception about the presence of collective decision making arrangements, such as taxation

Criterion 4	IMPLEMENTATION
Indicator 8	Behavioural change: Perception about the extent to which implemented agreements or substantive outcomes result in changed behavior regarding the problems that the democratic system is created to address.
Indicator 9	Durability of qualitative taxation: perception about extent to which the democratic system is deem adaptable, flexible and sustainable.

Overall, the three senatorial zones (study area) rated the following taxation indicators as low: equality, transparency, behavioural change, durability, (see figure 2 below). While policy, inclusiveness, resource management, accountability, democracy dividends were rated above 50%.



Source: Situation Analysis on taxation for CISLAC project, 2016

DATA PRESENTATION ON TAXATION SITUATION IN THE THREE SENATORIAL ZONES IN ANAMBRA STATE

S/N	Items	Expected Amount	Location	Amount paid	Justification	Duration	LGA	Remark
1	Shop			1,500		Yearly		
2	Trade license			1,000		Yearly		
3	Business premises			1,500		Yearly		
4	Sanitation			1,200		Yearly		
5	Form for lock up stores	500	Adazi-enu	2,000		Yearly	Anaocha	
6	Rate			100		Yearly		
7	Eke Awka market			10,000		Yearly		
8	Marriage certificate			4000/ 5000			Awka south	
9	Birth Certificate							
10	Street naming fee		Anaocha	80,000 to 85,000				

S/N	Items	Expected Amount	Location	Amount paid	Justification	Duration	LGA	Remark
11	Motor pack fee			ASPA collects Township buses; 50, intra state buses; 100, semi truck; 200, Lorry 500, private cars; 50, tipper 100 Neni umunri park 50,				
12	Domestic animal			200				
13	Anti rabis for dogs			2,000				
14	Food sellers permit			1,500				
15	Residential hotel fee permit			10,000				
16	Okada fee NDA ticket			50		Daily		
17	Keke Napep			400		Daily		
18	Carlevy			250		Daily		

ANAMBRA CENTRAL SENATORIAL ZONE, ONITSHA AND ONITSHA SOUTH LGA

S/N	Items	Location	Amount paid	Justifica tion	Duration	Remark
1	Shop	Main-market Onitsha	5,000		Yearly	
2		Relief market Onitsha	6,000		Yearly	
3	Shop	Adazi-enu	300		Yearly	
4	ANSEPA		2,000		Yearly	
5	ANSEPA	500	200/15,300		Yearly	
6	Business premises	Adazi-enu	1,200		Yearly	
7	Storage/Packing	Relief mark Onitsha	5,200		Yearly	
8	Lockup stores	Relief market Onitsha	26,000		Yearly	
9	Tenement rates	Onitsha	12,000		For one bedroom flat	
10			15,000		For two bedroom	

S/N	Items	Location	Amount paid	Justifica tion	Duration	Remark
11			20,000		For standard house	
12			15,000			
13	Security	Ochanja Onitsha	300 (500 for december)			
14	Sanitation	Ochanja Onitsha	2,400			
15	Slaughter slab license		3,500			
16	Marriage certificate		8,000			
17	Birth Certificate		500/1000			
18	Motor pack fee (Onitsha to owerri)		1,000		Yearly	
19	Onitsha to Nnewi		600			
20	Loading fee		100		50 each time you come back	

S/N	Items	Location	Amount paid	Justifica tion	Duration	Remark
21	Loading ticket		400		For standard house	
22	Sewage disposal		3,700-4,000			
23	Tervan license for Hotels Food monitoring Tax		4,000 1,500 3,000	300 weekly for Relief		
24	Okada emblem		1,000			
24	Keke Napep		350			
23	License for automobiles		6,900-8,000			
25	Public convience		Defecation 50, Urination 20			
26	Cemetery and burial ground permit fee		5,000, 2,000 atimes free		Yearly	

ANAMBRA SOUTH SENATORIAL ZONE, AGUATA, AND NNEWI NORTH LGA

S/N	Items	Location	Amount paid	Justifica tion	Duration	Remark
1	Aswama	Nkwo Market Nnewi	3,000		Yearly	
2	Treasury levy		5,000		Yearly	
3	Revenue		5,000		Yearly	
4	ANSEPA		500		Yearly	
5	Business premises		2,000		Yearly	
6	Operational Permit		2,000		Yearly	
7	Slaughter slab license		2,000		Yearly	
8	Marriage certificate		7,000/ 8,000			
9	Birth Certificate		2,500			
10	Death certificate	Ekwusigo LGA Aguata Nnewi South	1,500 1,500 5,000			vation in The Informal Sector in

S/N	Items	Location	Amount paid	Justificati on	Duration	Remark
11	Street naming fee	Aguata Nnewi south	150,000 to 200,000 90,000		For standard house	
12	Private Motor pack fee		40,000			
13	Bus/taxi Packing fees	Ochanja Onitsha	50 per day others 100			
14	Loading and off loading outside the pack	Ochanja Onitsha	500 per vehicle			
15	Domestic animal license fee		5,000 and 2,000			For dog licence and
16	Animal husbandry		10,000 and 2000 for renewal			
17	Fowl, and goat sellers		100 and 200 respectively (daily)			
18	Radio and TV license fee		1,500		yearly	
19	Private and public entertainment		5,000			
	Anambra reg club fee		20,000			
20	Sewage disposal		2,500		50 each time you come back	

S/N	Items	Location	Amount paid	Justificati on	Duration	Remark
21	Food sellers permit		1,500-3,000		For standard house	
22	Hotel license fee Operational Fee Business premises Tervan license		5,000-10,000 10,000 10,000 5,000			
23	Okada fee		50	Daily		
24	Okada emblem		100	Daily		
24	Keke Napep		300			

USING NNEW! SOUTH GOVERNMENT APPROVED COLLECTION RATE/FESS AND THE ACTUAL PAYMENTS MADE BY CITIZENS AS A CASE STUDY IN A TABULAR FORM.

S/N	NUMBER	REVENUE HEADS/ COLLETIBLE ITEMS	APPROVED COLLECTION RATE AND FEES.	ACTUAL PAYMENTS MADE BY CITIZENS
1.	1.14(p) 2.13(w)	Provision store permit Sewing/tailoring permit	1. 2,000 Per annum 2. 1,000 Per annum	1. 1,500 Per annum 2. 2,000 Per annum
2		Kiosk		
3	22	Approved open market stalls or stand	1,200 per annum	1,200 per annum
4	29(a) 29(b) 29(e)	Tenement 1. Store 2. Single room 3. 1 storey	 200 per annum 200 per annum 2,000 per annum 	 1. 1,000 per month 2. 1,000 per annum 3. 2,000 per annum
5	1. 21(e) 2. 21(o) 3. 21(l)	Licensing fee for sale of liquor 1. On license beer 2. On license/soft drink	 1. 1,000 per annum 2. 1,000 per annum 3. 2,000 per annum 	 3,500 per annum 3,500 per annum 4,000 per annum
6	4(a)	Slaughter slab licence	2,000 per annum	2,000 per annum
7	9©	Marriage Certificate	4,000 per person	7,000 per person with bottle of wine
8	1.16(h) 2. 8© & 16(i)	Birth Certificate: 1. For children compulsory 2. For adult	1. 500 per person. 2. 1,000 per person.	 500 per person 1,000 per person.

S/N	NUMBER	REVENUE HEADS/ COLLETIBLE ITEMS	APPROVED COLLECTION RATE AND FEES.	ACTUAL PAYMENTS MADE BY CITIZENS
9	8.(e)	Death Certificate/Registration	5,000 per person	5,000 per person
10	26(1)	Street naming fee	90,000 for all application	138,000 for all application
11		Motor park levy		
12	1. 19(a) 2. 19(b) 3. 19(c) 4. 19(d)	Parking fees (street parking or otherwise) 1. Bus 2. Taxi 3. Lorry/Tipper/Tanker/Trailer 4. Loading and off-loading outside park	 50 per day 50 per day 100 per day 500 per vehicle 	 50 per day 50 per day 100 per day 500 per vehicle
13	1. 6b(v) 2. (vi)	Domestic animals licence fee 1. Dog license 2. Animal husbandry	 5,000 renewal is 2,000 10,000 renewal is 2,000 	1. 5,000 renewal is 2,000 2. 10,000 renewal is 2,000
14		Licences for auto mobiles (all the sizes and categories)		
15	20(b) 20(a) 20©	Radio and Tv licence fee 1. Bus 2. Lorries/tipper/luxury/trailer 3. Commercial cars and pickups	 1,500 per annum 2,000 per annum. 1,000 per annum 	 1. 1,500 per annum 2. 2,000 per annum 3. 1,000 per annum

S/N	NUMBER	REVENUE HEADS/ COLLETIBLE ITEMS	APPROVED COLLECTION RATE AND FEES.	ACTUAL PAYMENTS MADE BY CITIZENS
16		Public convinence		
17		Sewage Disposal	90,000 for all application	138,000 for all application
18		Cemetery and burial ground permit fee		
19	28(c) 28(e)	Permit for Private and public entertainment 1. Social club 2. Renewal fee	1. 15,000 per annum 2. 2,000 per annum	1. 20,000 2. 15,000
20		Wharf landing fees		
21	14(j)	Food sale premises	3,000 per annum	3,000 per annum
22	21(h)	Hoteliers licence and fees	5,000 per annum	5,000 per annum
22	14(ae)	Okada tolls/fees/levies	500 per annum	

Source: Situation Analysis on taxation for CISLAC project, 2016

CONCLUSION

We observed that in some areas the actual amount the informal sectors are taxed is far higher than the government approved tax rates.

Again in collecting the money most of the collectors collect the money without carbonating the receipt so that there won't be duplicate copies showing the actual amount collected.

RECOMMENDATION

Based on the study carried out, the following recommendations were made:

- 1. Government should insist on payments been made direct to the banks and the tellers taken to the tax office for collection of receipt. Also there should be duplicate copies of the receipts issued to the informal sectors.
- 2. Government should introduce more stringent measures to combat problem of tax evasion and avoidance. Civil society Organizations (CSOs) in Anambra state to support government in this drive and ensure that there is total deduction
- 3. Following some civil society findings that reveal incidence of multiple taxation/levies in Anambra State, the State Tax Authority should as a matter of urgency publish various taxes both direct and indirect taxes paid by individuals, organizations and groups in the state in all the National, State, and local dailies. Again, jingles, posters, fliers and other behavioural change communication (BCC) materials should be used to sensitize all tax payers (market, parks, civil service, etc) on the

amount of money payable as tax.

- 4. The state tax authority should also publish the list of banks where each tax contribution/payment should be made and provide directive on how tax payers collect evidence of payment.
- 5. Anambra state tax authority should harmonize taxes paid by trade unions, road users, transport (keke and okadariders) and publish such.
- 6. The tax authority should regulate and control tax collection and do away with use of agents in tax collection since this causes leakages of tax fund and non-compliance to tax laws and standards.
- 7. Anambra state government should set up special tax force to arrest and prosecute illegal tax collectors and touts.
- 8. The Federal Inland Revenue Service (FIRS) domicile in the state should provide technical support to Board of Internal Revenue Service (BIRDs) through the existing Joint Tax Board (JTB) platform and ensure that all the provision of JTB are implemented to the letter.
- 9. The leaders of organizations such as churches, civil society and media in Anambra state should be committed to support advocacy against multiple taxation/levies as such is evil and should be discouraged.

